

Signature-Based Handling of Asserted Information using ToKENs (SHAKEN) Certificate Policy - Canada

Approved July 2, 2021

Abstract

This document defines the security controls and practices to support the issuance of Secure Telephone Identity (STI) Certificates for the SHAKEN ecosystem in Canada. This document was developed by the Canadian Secure Token – Governance Authority Inc. (CST-GA) for Certification Authority (CA) service providers that desire to be a Trusted STI-CA for the issuance of STI Certificates for SHAKEN. This document is based on the outline in [ATIS-1000084] and is consistent with the Internet Engineering Task Force (IETF) Public Key Infrastructure X.509 (IETF PKIX) Certificate Policy and Certification Practices Framework.

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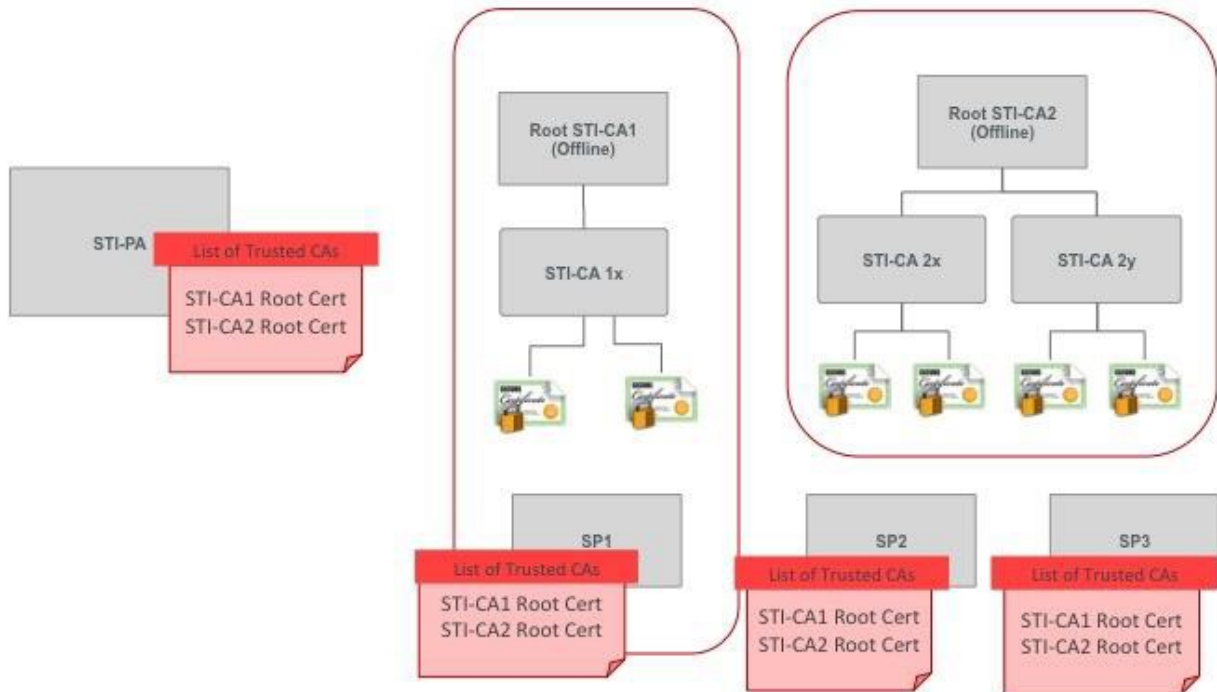
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1 SHAKEN Certificate Policy

1.1 Introduction

This Certificate Policy (CP) for Canada introduces procedural and operational considerations for Secure Telephone Identity Certification Authorities (STI-CAs) within the context of the *Signature-based Handling of Asserted information Using toKENs (SHAKEN)* framework [ATIS-1000074] and the *SHAKEN: Governance Model and Certificate Management* framework [ATIS-1000080.v003]. The SHAKEN Public Key Infrastructure (PKI) ecosystem is an inter-domain model with the STI Policy Administrator (STI-PA) serving as the Trust Authority for the PKI. The STI-PA maintains a list of the root Certificates of the STI-CAs that have been approved to issue Certificates in the SHAKEN PKI ecosystem, per the following diagram:



Along with maintaining the list of Trusted STI-CAs, the STI-PA also maintains the Certificate Revocation List (CRL).

The centralized Trust Authority model for SHAKEN allows the Canadian Secure Token – Governance Authority Inc. (CST-GA) to have control of the policies and the STI-PA to implement them to protect the integrity of the PKI. In order to ensure that each Service Provider (SP) to whom a CA issues STI Certificates is an approved SP in the SHAKEN ecosystem, the STI-PA provides a secure Service Provider Code (SPC) Token that signifies approval. The SPs must provide this SPC Token to a Trusted STI-CA when they request a Certificate to prove that they have been authorized by the STI-PA. STI-CAs validate that token using the Public Key Certificate corresponding to the Private Key that the STI-PA used to sign the token. If the token is not valid, the STI-CA must not issue a Certificate to that SP.

The following points summarize the key functions that support the SHAKEN PKI ecosystem and issuance of STI Certificates:

1. The STI-PA maintains and makes available the list of Trusted STI-CAs.
2. Local policy determines which Issuing CA a SP uses.
3. The STI-PA authorizes SPs to participate in the SHAKEN PKI and issues SPC Tokens.
4. A SP proves it is authorized to acquire Certificates from a STI-CA by providing the SPC Token to the CA:
 - a. The STI-CA validates the Token using the STI-PA's Public Key Certificate.
5. The STI-PA maintains the CRL:
 - a. The URL to the CRL is provided to the SPs when they request a SPC Token.

- b. The SP includes the CRL URL as part of the Certificate request, and the STI-CA includes the URL to the CRL in the 'cRLDistributionPointName' in the Certificate.
 - c. SPs and STI-CAs add revoked Certificates to the CRL through an interface to the STI-PA.
6. During verification of the PaSSporT [RFC 8588], a Certificate is deemed valid if the Root CA in the validation path is on the list of Trusted STI-CAs and the Certificate is not on the CRL.

Note that the term CA may be used interchangeably with STI-CA, and PA with STI-PA throughout the remainder of this document.

1.2 Overview

This document focuses on Certification Authority (CA) practices and policies that must be followed in order to be approved by the Policy Management Authority (PMA), on behalf of the CST-GA, to serve as Trusted STI-CAs in the SHAKEN ecosystem in Canada. This CP is based on the outline defined in the *Technical Report on Operational and Management Considerations for SHAKEN STI Certification Authorities and Policy Administrators* [ATIS-1000084], and identifies specific functions required to support the SHAKEN PKI ecosystem as described in [ATIS-1000080.v003], including SPC Token validation and CRL management.

This CP conforms to *Internet X.509 Public Key Infrastructure Certificate Policy and Certification Practices Framework* [Internet Engineering Task Force (IETF) RFC 3647]. To facilitate a comparison of this CP to other CPs and Certification Practice Statements (CPS), this document includes all Section numbers of the RFC 3647 outline. Sections that are not applicable are annotated as "No stipulation" and Sections left blank identify specific Sections that must be included in the CA's CPS. In certain instances, a Section may indicate "no response to be given", "reserved for future use", or similar designation. In such cases, no further answers or responses are to be given. If given, these will be deemed to be excluded from the CPS.

If information is requested, but not provided, the CPS will not be compliant and may not be approved.

These CA practices and policies are controlled and defined by the SHAKEN PMA as authorized by the CST-GA.

1.3 Document Name and Identification

This document is the "Signature-Based Handling of Asserted Information using ToKENS (SHAKEN) Certificate Policy" for Canada.

- Version 1.1 was approved for publication on July 2, 2021

This policy has been assigned the following Object Identifier [OID]: 1.3.6.1.4.1.56223.1 for SHAKEN CP Version 1.1.

Subsequent revisions to this CP will contain new OID extensions corresponding to the SHAKEN CP version.

Approved STI-CA Certificates issued under a previous version of this CP (e.g., version 1.0) are grandfathered in with regards to the CP that they were compliant with at time of service launch. STI-CAs shall be compliant with the latest published version of this CP upon issuance of new or renewed Certificates.

1.4 PKI Participants

The participants in the SHAKEN PKI ecosystem include CAs, Subscribers, and Relying Parties. The Root CA shall be an offline CA that only issues Certificates to Issuing CAs. In the context of SHAKEN, SPs are the Subscribers and Relying Parties.

1.4.1 Certification Authorities

The CAs include the Root CAs and any trusted and vetted STI-CA that issues STI-Certificates. The CAs employ the Certificate management procedures defined in [ATIS-1000080.v003].

The CST-GA or a neutral third-party acceptable to the CST-GA shall witness the Root CA signing ceremony.

1.4.2 Registration Authorities

Not Applicable. Registration Authorities are not part of the SHAKEN PKI ecosystem.

1.4.3 Subscribers

The Subscribers are the SPs that request STI Certificates in order to sign a PaSSporT (including SHAKEN [RFC 8588]) in the SIP [RFC 3261] Identity header field [RFC 8224].

1.4.4 Relying Parties

The Relying Parties are the SPs that use a Subscriber's Certificate to verify the authenticity of the calling party Identity per the procedures defined in [RFC 8224] and [ATIS-100074].

1.4.5 Other Participants

There are no other active participants in the SHAKEN PKI ecosystem. The CST-GA may require the services of other participants in the future and will identify the parties and services as needed.

1.5 Certificate Usage

1.5.1 Appropriate Certificate Usage

The Certificates issued within the SHAKEN PKI ecosystem are only to be used by a Subscriber for signing SHAKEN PaSSporTs, as described in [ATIS-100074], and any other PaSSporT extensions defined for use in the SHAKEN ecosystem in Canada. The SHAKEN PaSSporTs are used by a Relying Party to determine the authenticity of the calling party in the SP's VoIP network.

1.5.2 Prohibited Certificate Uses

Any use other than described in Section 1.5.1, or outside of the SHAKEN ecosystem, or not allowed by the CST-GA policies are prohibited by this CP.

1.6 Policy Administration

1.6.1 Organization Administering the Document

This CP is administered by the SHAKEN Policy Management Authority (PMA). The PMA is a logical role whose functions are the responsibility of and handled by the CST-GA and/or PA.

The CST-GA can be contacted at:

Marian Hearn – Executive Director, CST-GA

Email: Marian.Hearn@cstga.ca

Phone: 613-287-0225

Website: www.cstga.ca

1.6.2 Contact Person

CA accounts are hosted by the PA. Administrative support personnel can be contacted at:

Neustar Customer Support

Email: communications@support.neustar

Phone: 844-638-7778, Option 3

Website: www.home.neustar

1.6.3 Entity determining CPS suitability for the policy

The PMA determines the suitability and applicability of this CP and the conformance of a CPS, provided by specific STI-CAs, to this CP based on procedures established by the PMA. The suitability and applicability criteria include the results and recommendations received from an independent auditor (see Section 8). The PMA is also responsible for evaluating and acting upon the results of the compliance audit.

1.6.4 CPS approval procedures

The PMA approves the CPS based on review procedures established by the CST-GA to determine compliance to this CP.

The prospective STI-CA will be required to submit its CPS, including the acknowledgments described in Section 9.15.5 of this CP. If approved, the CST-GA, or the PMA on behalf of the CST-GA, will counter-sign and deliver a copy of the CPS to the CA, following which such approved CPS will constitute a binding agreement between the CST-GA and the CA.

1.7 References

At the time of publication, the editions indicated below were valid. All standards are subject to revision, and parties to agreements based on this Standard are encouraged to investigate the possibility of applying the most recent editions of the standards indicated below.

ATIS-1000074	Signature-based Handling of Asserted information using toKENs (SHAKEN). ¹
ATIS-1000080.v003	Signature-based Handling of Asserted information using toKENs (SHAKEN): Governance Model and Certificate Management. ¹
ATIS-1000084	Operational and Management Considerations for SHAKEN STI Certification Authorities and Policy Administrator. ¹
ATIS-0300251	Codes for Identification of Service Providers for Information Exchange. ¹
draft-ietf-acme-authority-token-tnauthlist	TNAuthList profile of ACME Authority Token. ²
FIPS 140-2	Security Requirements for Cryptographic Modules ³
FIPS 186-4	Digital Signature Standard (DSS) ³
RFC 3261	SIP: Session Initiation Protocol. ²
RFC 3647	Internet X.509 Public Key Infrastructure Certificate Policy and Certification Practices Framework. ²
RFC 4949	Internet Security Glossary, Version 2. ²
RFC 5217	Memorandum for Multi-Domain Public Key Infrastructure Interoperability. ²
RFC 5280	Internet X.509 Public Key Infrastructure Certificate and Certificate Revocation List (CRL) Profile. ²
RFC 5905	Network Time Protocol Version 4 (NTPv4). ²
RFC 8224	Authenticated Identity Management in the Session Initiation Protocol. ²
RFC 8226	Secure Telephone Identity Credentials: Certificates. ²
RFC 8555	Automatic Certificate Management Environment (ACME). ²
RFC 8588	Personal Assertion Token (PaSSporT) Extension for Signature-based Handling of Asserted information using toKENs (SHAKEN). ²
SP 800-88 Rev.1	Guidelines for Media Sanitization ³
SP 800-147	BIOS Protection Guidelines ³
X.501	ITU-T Recommendation X.501 (2005) ISO/IEC 9594-2:2005, Information technology - Open Systems Interconnection The Directory: Models. ²

¹ This document is available from the Alliance for Telecommunications Industry Solutions (ATIS) at: <https://www.atis.org/docstore/>.

² This document is available from the Internet Engineering Task Force (IETF) at: <http://www.ietf.org>.

³ This document is available from the National Institute of Standards and Technology (NIST) at: <https://csrc.nist.gov/publications>.

1.8 Definitions and Acronyms

For a list of common communications terms and definitions, please visit the *ATIS Telecom Glossary*, which is located at <http://www.atis.org/glossary>.

1.8.1 Definitions

The following provides some key definitions used in this document. Refer to IETF [RFC 4949] for a complete Internet Security Glossary, as well as tutorial material for many of these terms.

(Digital) Certificate	Binds a Public Key to a subject (e.g., the End-Entity). A Certificate document in the form of a digital data object (a data object used by a computer) to which is appended a computed digital Signature value that depends on the data object. [RFC 4949].
Certification Authority (CA)	An entity that issues Certificates (especially X.509 Certificates) and vouches for the binding between the data items in a Certificate. [RFC 4949].
Certification Path	A linked sequence of one or more Public Key Certificates, or one or more Public Key Certificates and one attribute Certificate, that enables a Certificate user to verify the Signature on the last Certificate in the path, and thus enables the user to obtain (from that last Certificate) a certified Public Key, or certified attributes, of the system entity that is the subject of that last Certificate. Synonym for Certificate chain. [RFC 4949].
Certificate Policy (CP)	A named set of rules that indicates the applicability of a Certificate to a particular community and/or class of application with common security requirements. [RFC 3647].
Certification Practice Statement (CPS)	A statement of the practices that a CA employs in issuing, managing, revoking, and renewing or re-keying Certificates. [RFC 3647].
Certificate Revocation List (CRL)	A data structure that enumerates Certificates that have been invalidated by their issuer prior to when they were scheduled to expire. [RFC 4949].
Certificate Signing Request (CSR)	A CSR is sent to a CA to get enrolled. A CSR contains a Public Key of the End-Entity that is requesting the Certificate.
Company Code	A unique four-character alphanumeric code (NXXX) assigned to all SPs [ATIS-0300251].
End-Entity	An entity that participates in the Public Key Infrastructure (PKI), usually a server, service, router, or a person. In the context of SHAKEN, it is the SP on behalf of the originating endpoint.
Fingerprint	A hash result ("key fingerprint") used to authenticate a Public Key or other data [RFC 4949].
Identity	Unless otherwise qualified, an identifier that unambiguously distinguishes an entity for authentication and other security and policy application purposes. In this CP, a SPC is an example of the Identity of one kind of participant in the Certificate management process.
Indirect CRL	A CRL that is signed by an entity that is not the Issuing CA of the Certificate.
Issuing CA	A CA that issues Certificates to an End-Entity. In the context of SHAKEN, the Issuing CA must be subordinate to a Trusted STI-CA.
Online Certificate Status Protocol (OCSP)	An Internet protocol used by a client to obtain the revocation status of a Certificate from a server.
Policy Management Authority (PMA)	A person, role, or organization within a PKI that is responsible for (a) creating or overseeing the update of the CP for approval by the CST-GA; (b) reviewing CPSs and results of CA audits; (c) ensuring the administration and compliance to the CP; and (d) reviewing any cross-certification or interoperability agreements with CAs external to the PKI and any related policy mappings for approval by the CST-GA. The PMA may also be the accreditor for the PKI as a whole or for some of its components or applications.

Private Key	In asymmetric cryptography, the Private Key is kept secret by the End-Entity. The Private Key can be used for both encryption and decryption. [RFC 4949].
Public Key	The publicly disclosable component of a pair of cryptographic keys used for asymmetric cryptography. [RFC 4949].
Public Key Infrastructure (PKI)	The set of hardware, software, personnel, policy, and procedures used by a CA to issue and manage Certificates. [RFC 4949].
Relying Party	A system entity that depends on the validity of information (such as another entity's Public Key value) provided by a Certificate. [RFC 5217].
Root CA	A CA that is directly trusted by an End-Entity. See also Trust Anchor CA and Trusted STI-CA. [RFC 4949].
Service Provider Code (SPC)	In the context of this document, this term refers to any unique identifier that is allocated by a regulatory and/or administrative entity to a SP. In the US and Canada this would be a Company Code as defined in [ATIS-0300251].
Service Provider Code Token (SPC Token)	An authority token that can be used by a SHAKEN SP during the ACME Certificate ordering process to demonstrate authority over the Identity information contained in the TN Authorization List extension of the requested STI Certificate. The SPC Token complies with the structure of the TNAuthList Authority Token defined by [draft-ietf-acme-authority-token-tnauthlist] and contains a single SPC in the "atc" claim.
Signature	Created by signing the message using the Private Key. It ensures the identity of the sender and the integrity of the data. [RFC 4949].
Subscriber	A SP that requests STI Certificates in order to sign a PaSSporT (including SHAKEN [RFC 8588]) in the SIP [RFC 3261] Identity header field [RFC 8224].
Telephone Identity	An identifier associated with an originator of a telephone call. In the context of the SHAKEN framework, this is a SIP Identity (e.g., a SIP URI or a TEL URI) from which a telephone number can be derived.
Trust Anchor	An established point of trust (usually based on the authority of some person, office, or organization) from which a Certificate user begins the validation of a certification path. The combination of a trusted Public Key and the name of the entity to which the corresponding Private Key belongs. [RFC 4949].
Trust Anchor CA	A CA that is the subject of a Trust Anchor Certificate or otherwise establishes a Trust Anchor key. See also Root CA and Trusted STI-CA. [RFC 4949].
Trust Authority	An entity that manages a Trust List for use by one or more Relying Party. [RFC 5217].
Trust List	A set of one or more Trust Anchors used by a Relying Party to explicitly trust one or more PKIs. [RFC 5217].
Trusted STI-CA	A CA upon which a Certificate user relies for issuing valid Certificates; especially a CA that is used as a Trust Anchor CA. [RFC 4949].

1.8.2 Acronyms

ACME	Automatic Certificate Management Environment (Protocol)
ATIS	Alliance for Telecommunications Industry Solutions
CA	Certification Authority
CISA	Certified Information System Auditor
CN	Common Name
CP	Certificate Policy
CPS	Certification Practice Statement
CR	Certificate Repository
CRL	Certificate Revocation List
CRTC	Canadian Radio-television and Telecommunications Commission
CSR	Certificate Signing Request
CST-GA	Canadian Secure Token – Governance Authority Inc.
DN	Distinguished Name
HTTPS	Hypertext Transfer Protocol Secure
IETF	Internet Engineering Task Force
OCSP	Online Certificate Status Protocol
PA	Policy Administrator
PKI	Public Key Infrastructure
PKIX	Public Key Infrastructure for X.509 Certificates
PMA	Policy Management Authority
PoP	Proof of Possession
SHAKEN	Signature-based Handling of Asserted information using toKENS
SIP	Session Initiation Protocol
SP	Service Provider
SPC	Service Provider Code
STI	Secure Telephone Identity
STI-CA	Secure Telephone Identity Certification Authority
STI-PA	Secure Telephone Identity Policy Administrator
STI-PA UI	Secure Telephone Identity Policy Administrator User Interface
STIR	Secure Telephone Identity Revisited
TN	Telephone Number
URI	Uniform Resource Identifier
VoIP	Voice over Internet Protocol

2 Publication and Repository Responsibilities

In the case of SHAKEN, it is expected that the SPs will maintain a repository of the Certificates they acquire from Trusted STI-CAs. Thus, it is not a requirement that a CA also maintain a Certificate Repository (CR).

2.1 Public Repositories

If an Issuing CA is publishing the Certificates in a repository on behalf of the Subscriber, then that repository shall be accessible to all Relying Parties in the SHAKEN ecosystem in Canada.

2.2 Publication of Certification Information

If the Subscriber has established prior agreement with the STI-CA that the CA will publish Certificates on the Subscriber's behalf, then the CA shall publish the Certificates in a repository system that is publicly accessible within the SHAKEN ecosystem. If the Subscriber is publishing the Certificates, the CA shall have an agreement with the Subscriber such that the Subscriber shall ensure the Certificates are published in a repository accessible to all Relying Parties in the SHAKEN PKI ecosystem.

Each STI-CA shall notify the STI-PA of any revoked Certificates via the STI-PA UI. It is required that the Certificate being revoked be uploaded as part of the revocation process.

2.3 Time or Frequency of Publication

If the Issuing CA chooses to host the CR on behalf of a SP, then the Issuing CA shall publish any issued Certificate, within twenty-four (24) hours after issuance. The CAs shall inform the SPs of any delays so that SPs do not sign calls until the Certificate has been officially published.

Root CAs shall provide their Root CA Certificates to the PA once they have been approved by the PMA. Each Root CA shall provide the PA a revised Root CA Certificate at least one (1) week prior to expiration of the current Root CA Certificate being stored by the PA.

2.4 Access Controls on Repositories

Information published in a repository is public information. The STI-CA shall provide unrestricted access to its repositories and shall implement logical and physical controls to prevent unauthorized *write* access or deletion to those repositories.

3 Identification and Authentication

The CPS shall describe the procedures used to authenticate the Identity and other attributes of a SP prior to issuing Certificates to the SP. This shall include whether the STI-CA supports the Automatic Certificate Management Environment (ACME) [RFC 8555] protocol, as well as the ACME extension for token authorization using the SPC as described in [ATIS-1000080.v003] and [draft-ietf-acme-authority-token-tnauthlist]. The Fingerprint in the SPC Token is based on the Public Key associated with the SP's account ACME credentials.

If the Issuing CA does not support the ACME protocol, the Issuing CA is still required to validate that the SP requesting issuance of a Certificate has been assigned a valid SPC Token by the STI-PA, following the procedures as described in [ATIS-1000080.v003]. The value to be used for the Fingerprint in the SPC Token should be based on a similar mechanism as that used by ACME (i.e., the Fingerprint of a Public Key used by the SP to interface with the CA). The CA shall describe the mechanism in the CPS along with the details, roadmap, and schedule to support ACME.

3.1 Naming

3.1.1 Types of Names

The STI-CA shall assign an X.501 Distinguished Name (DN) [X.501] to each Subscriber. The distinguished name for every CA and End-Entity consists of a single Common Name (CN) attribute with a value generated by the issuer of the Certificate. The 'serialNumber' attribute shall be included along with the CN (to form a terminal relative DN set), to distinguish among successive instances of Certificates associated with the same entity.

3.1.2 Need for Names to be Meaningful

Names used in the STI Certificates shall represent an unambiguous identifier for the SP subject. However, the names should be meaningful enough to represent the SP to whom the Certificate is being issued, in a manner similar to that used to identify SP's equipment in the network.

3.1.3 Anonymity or Pseudonymity of Subscribers

Anonymity is not a function of this PKI; thus, no explicit support for this feature is provided.

3.1.4 Rules for Interpreting Various Name Form

No specific rules are required.

3.1.5 Uniqueness of Name

Subject names need not be globally unique in this PKI. However, each STI-CA shall certify that subject names are unique among the Certificates it issues and must describe the process for creating unique names in the CPS.

3.1.6 Recognition, Authentication, and Role of Trademarks

No additional stipulations.

3.2 Initial Identity Validation

The SHAKEN model for identification requires that a SP shall first register with the STI-PA and have a valid SPC Token issued by the STI-PA in order to obtain Certificates.

If the SP operates its own Root CA, the SP will still be required to set up an account with the STI-PA to obtain a valid SPC Token prior to requesting a STI Certificate from the STI-CA.

3.2.1 Method to Prove Possession of Private Key

Each STI-CA operating within the context of this PKI shall require each Subscriber to demonstrate proof of possession (PoP) of the Private Key corresponding to the Public Key in the Certificate, prior to issuing the

Certificate. The means by which PoP is achieved is determined by each CA and shall be described in the CPS of that CA.

In the case of a CA that supports the ACME protocol, the SP is authenticated by means of an "account key pair." The SP uses the Private Key of this key pair to sign all messages sent to the server. The server uses the SP's Public Key to verify the authenticity and integrity of messages from the SP.

3.2.2 Authentication of Organization Identity

The Certificate shall contain the 'countryName' field and other subject Identity Information. The STI-CA shall verify the identity of the SP and the authenticity of the SP applicant representative's Certificate request using a verification process that must be described in the CA's CPS. At a minimum, the CA shall validate the SP and ensure that the SP has a valid SPC Token.

3.2.3 Authentication of Individual Identity

Each STI-CA operating within the context of the SHAKEN PKI shall employ procedures to identify at least one individual as a representative of each SP. The specific means by which each CA authenticates individuals as representatives for the SP shall be described by the CPS for each CA.

3.2.4 Non-verified Subscriber Information

Information that is not verified shall not be included in Certificates.

3.2.5 Validation of Authority

Each STI-CA operating within the context of the SHAKEN PKI shall employ procedures to verify that an individual claiming to represent a SP to which a Certificate is issued is authorized to represent that SP in this context. The procedures shall be described by the CPS for the CA.

3.2.6 Criteria for Interoperation

This PKI may wish to interoperate with other PKIs in the future, at which time the criteria for interoperation will be developed.

3.3 Identification and Authentication for Re-key Requests

The CPS shall describe the procedures required for identification and authentication for re-key requests. In the context of SHAKEN, a re-key request shall require issuance of a new Certificate.

3.3.1 Identification and Authentication for Routine Re-key

For re-key of any Subscriber Certificate issued under this CP, credentials may be established through use of a current Signature key, unless the Certificate has been revoked (see Section 3.3.2). The credentials shall be established following the same procedures as the initial registration at least once every three (3) years from the time of the initial registration.

3.3.2 Identification and Authentication for Re-key after Revocation

In the context of SHAKEN, Certificate re-key requests after revocation shall follow the same process as initial identity verification and Certificate issuance.

3.4 Identification and Authentication for Revocation Requests

Revocation requests shall be authenticated by authorized CA Operations Staff. The specific Certificate to be revoked needs to be identified and the reason for revocation documented. In the case that the STI-CA does not support ACME, the requests to revoke a Certificate may be authenticated using the Certificate's Public Key. CAs shall notify the STI-PA in the case that a Certificate is revoked as soon as possible, via the STI-PA UI, which requires the actual Certificate being revoked to be uploaded as part of the revocation process.

4 Certificate Life Cycle Operational Requirements

This component of the CP specifies requirements imposed upon Issuing CAs and Subscribers with respect to the life cycle of a Certificate.

4.1 Certificate Application

4.1.1 Who Can Submit a Certificate Application

The only entities that can apply for a Certificate are SPs that have provided their STI-CA with a SPC Token. The SPC Token will serve as the means for verification. The SPs must have previously set up an account with the STI-PA and must provide a valid SPC Token, as defined in [ATIS-1000080.v003], to prove that it is authorized to obtain STI Certificates.

4.1.2 Enrollment Process and Responsibilities

Issuing CA that support the ACME protocol shall follow the procedures outlined in [ATIS-1000080.v003] in order to create an account with the Issuing CA.

For STI-CAs that do not support the ACME protocol, the mechanism shall be described in the CPS.

Prior to the issuance of a Certificate, the STI-CA shall obtain the following information from the Certificate applicant:

1. A Certificate request, which may be electronic; and
2. An executed Subscriber Agreement or Terms of Use, which may be electronic.

The STI-CA shall obtain any additional documentation the CA determines necessary to meet these requirements.

The STI-CA shall provide and describe the means by which the SPC Token associated with the Certificate request can be transmitted to the CA.

4.2 Certificate Application Processing

This Section describes the procedure for processing Certificate applications.

4.2.1 Performing Identification and Authentication Functions

In the case of STI-CAs that support the ACME protocol, the procedures for authentication and association of a Certificate application shall follow the procedures for authenticating each ACME protocol request. If the CA does not implement the ACME protocol, the CPS must describe the procedure for authenticating and identifying the SP.

4.2.2 Approval or Rejection of Certificate Applications

The Issuing CA shall reject any Certificate application that cannot be verified. Issuing CAs shall provide a reason for rejecting a Certificate application.

4.2.3 Time to Process Certificate Applications

As part of its CPS, each STI-CA shall declare its expected time frame to process a Certificate application (i.e., the time between receiving the order for a new Certificate from the SP and delivering the new Certificate to the SP). Certificate applications shall be processed within a maximum of twenty-four (24) hours.

4.3 Certificate Issuance

If the STI-CA supports the ACME protocol, it shall follow the procedures for Certificate issuance described in [ATIS-1000080.v003] and [RFC 8555]. If the CA does not implement the ACME protocol, the CA shall describe the procedure for Certificate issuance in its CPS.

4.3.1 CA Actions During Certificate Issuance

In the case of the ACME protocol, the Subscriber initiates a request for a new Certificate. STI-CAs shall not initiate the process to issue a new Certificate on behalf of the Subscriber.

The STI-CA shall issue a requested Certificate if it determines that the request is acceptable as described in [ATIS-1000080.v003] and [RFC 8555]. If the CA does not implement the ACME protocol, the CPS must describe the CA's actions during Certificate issuance.

4.3.2 Notification to Subscriber by the CA of Issuance of Certificate

The STI-CA shall describe the means by which the Subscriber is notified when the requested Certificate has been issued.

4.4 Certificate Acceptance

The STI-CA shall document in its CPS the process for Certificate acceptance by the SP.

4.4.1 Conduct Constituting Certificate Acceptance

If the STI-CA publishes the Certificate on behalf of the SP in a CA repository, or the SP publishes the Certificate in its repository, this conduct shall be considered as constitute acceptance of the Certificate by the SP.

4.4.2 Publication of the Certificate by the CA

Issued Certificates shall be published as described on Section 2.

4.4.3 Notification of Certificate Issuance by the CA to Other Entities

No other entities shall be notified of issuance of the STI Certificates.

4.5 Key Pair and Certificate Usage

A summary of the SHAKEN model for the PKI is provided below.

4.5.1 Subscriber Private Key and Certificate Usage

All Subscribers shall protect their Private Keys from unauthorized use or disclosure by third parties and shall use their Private Keys only as specified in the key usage extension of the corresponding Certificate. Each SP that has a valid account with the STI-PA is eligible to request an X.509 STI Certificate containing the STIR/SHAKEN extensions.

4.5.2 Relying Party Public Key and Certificate Usage

Any SP that receives a SIP Identity header field with a SHAKEN PaSSporT must verify the information. Before using the STI Public Key Certificate, the SP shall perform digital Signature verification per [ATIS-1000074], as well as ensure that the Certificate was issued by a STI-CA that is on the list of Trusted STI-CAs, as provided by the STI-PA, and the Certificate is not included in the CRL. The verifier shall ensure that the list of Trusted STI-CAs has not expired, i.e., is up to date. If it has expired, they shall retrieve the current list from the STI-PA.

4.6 Certificate Renewal

In the case of the ACME protocol, the Subscriber initiates a request to renew a Certificate. STI-CAs shall not initiate the process to renew a new Certificate on behalf of the Subscriber. The process for renewal follows that of Certificate issuance per Sections 4.2 through 4.4. CAs not using ACME shall provide equivalent procedures and shall describe them in their CPS.

4.6.1 Circumstance for Certificate Renewal

A Subscriber must request issuance of a new Certificate prior to the expiration date of the Certificate currently in use. It is recommended that the Subscriber request issuance of the new Certificate at least twenty-four (24) hours prior to expiration.

4.6.2 Who May Request Renewal

Only the Subscriber that is the holder of the expiring Certificate can request a new Certificate.

4.6.3 Processing Certificate Renewal Requests

The process for renewing a Certificate follows the procedures for initial issuance per Sections 4.3 and 4.4.

4.6.4 Notification of New Certificate Issuance to Subscriber

The STI-CA shall follow the Subscriber notification process described in Section 4.3.2.

4.6.5 Conduct Constituting Acceptance of a Renewal Certificate

The process follows that described in Section 4.4.1.

4.6.6 Publication of the Renewal Certificate by the CA

The process follows that described in Section 4.4.2.

4.6.7 Notification of Certificate Issuance by the CA to Other Entities

No other entities shall be notified of issuance of the STI Certificates.

4.7 Certificate Re-key

This Section describes the requirements for Certificate re-key. Certificate re-key is the issuance of a new Certificate to replace the Public Key in the old Certificate for the reasons given in Section 4.7.1. Unlike with Certificate renewal, for re-key, the Public Key must be changed.

4.7.1 Circumstance for Certificate Re-key

Re-key of a Certificate must be performed in the following situations:

1. Knowledge or suspicion of compromise or loss of the associated Private Key; or
2. The expiration of the cryptographic lifetime of the associated key pair.

A SP may request a Certificate re-key for other reasons (e.g., a SP could choose to always re-key its short-lived Certificates).

Information on maximum key lifetimes can be found in Section 6.3.2. A STI-CA re-key operation requires the reissuance of all Certificates issued by the re-keyed entity. It must be performed in a way that preserves the capability of Relying Parties to validate Certificates whose validation path includes the re-keyed entity.

If the re-key is based on a suspected compromise, then the previous Certificates shall be revoked per the procedures in Section 4.9.

4.7.2 Who May Request Certification of a New Public Key

A Certificate re-key may be requested only by the Subscriber of the Certificate. In the SHAKEN PKI ecosystem, Subscribers with a currently valid Certificate must request a new Public Key prior to expiration of the current Public Key.

4.7.3 Processing Certificate Re-keying Request

The process for re-keying a Certificate follows the procedures for initial issuance per Sections 4.3 and 4.4.

4.7.4 Notification of New Certificate Issuance to Subscriber

The STI-CA shall follow the Subscriber notification process described in Section 4.3.2.

4.7.5 Conduct Constituting Acceptance of a Re-keyed Certificate

The STI-CA shall document in its CPS the process for Certificate acceptance by the SP.

4.7.6 Publication of the Re-keyed Certificate by the CA

Re-keyed Certificates shall be published as described in Section 2.

4.7.7 Notification of Certificate Issuance by the CA to other Entities

No other entities shall be notified of issuance of re-keyed STI Certificates.

4.8 Certificate Modification

Subscriber Certificates must not be modified. If Certificate information is not correct, then a new Certificate must be requested. For example, if the Subscriber name changes, then the Subscriber shall undergo the initial registration process again with the STI-CA and then follow the procedures described in Sections 4.2 through 4.4. The previous Certificate must be revoked and follow the procedures in Section 4.9.

4.8.1 Circumstance for Certificate Modification

No stipulation.

4.8.2 Who May Request Certificate Modification

No stipulation.

4.8.3 Processing Certificate Modification Requests

No stipulation.

4.8.4 Notification of New Certificate Issuance to Subscriber

No stipulation.

4.8.5 Conduct Constituting Acceptance of Modified Certificate

No stipulation.

4.8.6 Publication of the Modified Certificate by the CA

No stipulation.

4.8.7 Notification of Certificate Issuance by the CA to Other Entities

No stipulation.

4.9 Certificate Revocation and Suspension

The model for managing and communicating the status of revoked Certificates is in the form of an Indirect CRL that is maintained by the STI-PA, as described in [ATIS-1000080.v003]. The STI-PA authenticates all revocation requests.

4.9.1 Circumstances for Revocation

Revocation of a Certificate permanently ends the operational period of the Certificate prior to the Certificate reaching the end of its stated validity period. Prior to revoking a Certificate, the STI-PA shall verify that the revocation request was made by either the Certificate Subscriber or by an entity with the legal jurisdiction and authority to request revocation.

The following reasons for revocation are supported through the STI-PA UI:

- Key Compromise
- CA Compromise
- Affiliation Changed
- Superseded

- Cessation of Operation
- Certificate Hold
- Privilege Withdrawn

4.9.2 Who can Request Revocation

Either the STI-CA or a Subscriber can request revocation of an End-Entity Certificate. In addition, a third party (i.e., CST-GA, CRTC, or other regulatory bodies as identified in the policies) could also revoke a Certificate.

4.9.3 Procedure for Revocation Request

An entity requesting a Certificate revocation (see Section 4.9.2 for the list of such requestors) must submit a request for revocation of an End-Entity Certificate to the Issuing CA. The CPS shall describe the procedures for making the request, identifying the specific Certificate, and establishing the reason for revocation. In the case that the STI-CA supports the ACME protocol, the procedures described in [RFC 8555] shall be followed.

4.9.4 Revocation Request Grace Period

There is no grace period for a revocation request. Once a Certificate has been identified and the revocation requestor has been verified, the STI-CA shall revoke the Certificate immediately and notify the STI-PA.

4.9.5 Time within which CA must Process the Revocation Request

The STI-CA shall specify its expected revocation timing in its CPS. The timing shall consider the process of notifying the STI-PA.

4.9.6 Revocation Checking Requirement for Relying Parties

A Relying Party shall acquire and check the CRL, which is managed by the STI-PA, when the Relying Party validates a Certificate.

4.9.7 CRL Issuance Frequency (If Applicable)

The STI-PA maintains the CRL and updates the CRL and makes it available within a twenty-four (24) hour timeframe.

4.9.8 Maximum Latency for CRLs (If Applicable)

No stipulation.

4.9.9 On-line Revocation/Status Checking Availability

The URL to the CRL maintained by the STI-PA is included in the 'cRLDistributionPointName' field in the issued Certificate. The Relying Party accesses the list via an HTTPS interface as described in [ATIS-1000080.v003].

4.9.10 On-line Revocation Checking Requirements

The SHAKEN PKI defines an Indirect CRL model in which the Subscribers and STI-CAs provide any revoked End-Entity Certificates to the STI-PA for inclusion in the CRL. The URL to the CRL is provided to the Subscriber when they request a SPC Token from the STI-PA. This URL is included in the 'cRLDistributionPointName' field in the End-Entity Certificate so that during path validation, the Relying Party can check whether the End-Entity Certificate in the Certification Path has been revoked.

4.9.11 Other Forms of Revocation Advertisements Available

No stipulation.

4.9.12 Special Requirements Re-key Compromise

No stipulation.

4.9.13 Circumstances for Suspension

No stipulation.

4.9.14 Who can Request Suspension

No stipulation.

4.9.15 Procedure for Suspension Request

No stipulation.

4.9.16 Limits on Suspension Period

No stipulation.

4.10 Certificate Status Services

As stated in Section 4.9.10, each Subscriber includes the URL to the CRL in the 'cRLDistributionPointName' in the STI End-Entity Certificate Signing Request (CSR). A STI-CA shall not issue a Certificate to a Subscriber that does not include this field in the CSR.

4.10.1 Operational Characteristics

No stipulation.

4.10.2 Service Availability

No stipulation.

4.10.3 Optional Features

No stipulation.

4.11 End of Subscription

The subscription ends when the Certificate is revoked or expires. The CPS shall describe the procedure to handle the end of subscription.

4.12 Key Escrow and Recovery

4.12.1 Key Escrow and Recovery Policy and Practices

STI-CA Private Keys shall never be escrowed. Under no circumstances shall a Subscriber's Private Key be held in trust by a third party.

Subscriber key management keys may be escrowed to provide key recovery. Escrowed keys shall be protected at no less than the level of security in which they are generated, delivered, and protected by the Subscriber. STI-CAs that support Private Key escrow for key management keys shall document their specific practices in their CPS and key escrow documentation.

4.12.2 Session Key Encapsulation and Recovery Policy and Practices

STI-CAs that support session key encapsulation and recovery shall identify the document describing the practices in the applicable CPS. Components that support session key recovery shall meet the security requirements for the CAs stated in Section 6.

5 Facility, Management, and Operational Controls

This Section describes the technical and administrative security controls used by the STI-CA for key generation, subject authentication, Certificate issuance, Certificate revocation, auditing, and archiving. The CPS shall describe the controls and procedures for all the areas identified in this Section.

5.1 Physical Security Controls

For directly operated physical systems, the STI-CA shall maintain security controls for its facilities hosting the CA operation. For physical systems that are not under the direct control of the CA, an equivalent description of security guarantees and/or highly available, geo-redundant operation shall be provided. The controls employed for the CA operation shall be specified in its CPS. The following items shall be documented:

5.1.1 Site Location and Construction

The location and construction of the facility housing the STI-CA equipment, as well as sites housing remote workstations used to administer the CAs, shall be consistent with facilities used to house sensitive information. The site, whether directly operated or operated by an external party, shall provide protection against unauthorized access to CA equipment and records. CAs in the SHAKEN PKI ecosystem shall be located in Canada.

5.1.2 Physical Access

Physical access to equipment hosting the STI-CA shall be limited to authorized personnel. The security mechanisms shall be commensurate with the level of threat in the equipment environment. The CPS shall describe the physical access controls for relevant facility rooms to the extent relevant to directly operated physical systems. The CPS shall describe the security mechanisms in place to prohibit unauthorized access to equipment hosting the CA.

5.1.3 Power and Air Conditioning

For directly operated physical systems, the STI-CA shall have backup power capability sufficient to lock out input, finish any pending actions, and record the state of the equipment automatically before lack of power or air conditioning causes a shutdown.

5.1.4 Water Exposures

For directly operated physical systems, the STI-CA equipment shall be installed such that it is not in danger of exposure to water (e.g., on tables or elevated floors). Potential water damage from fire prevention and protection measures (i.e., sprinkler systems) are excluded from this requirement.

5.1.5 Fire Prevention and Protection

For directly operated physical systems, the physical systems hosting the STI-CA shall comply with local commercial building codes for fire prevention and protection.

5.1.6 Media Storage

For directly operated physical systems, media shall be stored so as to protect it from accidental damage (water, fire, electromagnetic) and unauthorized physical access.

Media containing Private Key material shall be handled, packaged, and stored in a manner compliant with the requirements for the sensitivity level of the information it protects or to which it provides access. Storage protection of STI-CA Private Key material shall be offline and follow the stipulations in Section 5.1.2 for physical access.

5.1.7 Waste Disposal

For directly operated physical systems, CA Operations Staff shall remove and destroy normal office waste in accordance with local policy. Media used to collect or transmit privacy information shall be destroyed such that the information is unrecoverable at any time prior to disposal of the physical medium itself. Sensitive media and paper

shall be destroyed in a manner that renders the information printed on it unrecoverable by any means. Destruction of media and documentation containing sensitive information, such as Private Key material, shall employ methods commensurate with those in [SP 800-88 Rev.1].

5.1.8 Off-site Backup

A system backup shall be made when a STI-CA system is activated. CA operational system backups shall be made at least once per week. Backups shall be stored offsite. Only the latest backup needs to be retained. The backup shall be stored at a site with physical and procedural controls commensurate to that of the operational CA system.

The data backup media shall be stored in a manner appropriate for storage of information of the same value of the information that will be protected by the Certificates and associated Private Keys issued or managed using the equipment with a minimum requirement of transferring, handling, packaging, and storage of the information in a manner compliant with requirements for sensitive material identified in Section 6.5.1.2.4.

5.2 Procedural Controls

The CPS shall provide information on the trusted roles (e.g., system administrator). For each role, the CPS shall provide the responsibilities, and the identification and authentication requirements. The CPS shall include separation of duties and the number of individuals required to perform a task.

5.2.1 Trusted Roles

A trusted role—if performed by person versus a secure, autonomous computer program or process—is one in which the person acting in that role performs functions that can introduce security problems if not carried out properly, whether accidentally or maliciously. The only trusted roles defined by this CP are CA Administrators, CA Operations Staff, and Security Auditors. Operations performed by those in trusted roles include:

- The validation, authentication, and handling of information in Certificate applications;
- The acceptance, rejection, or other processing of Certificate applications, revocation requests, renewal requests, or enrollment information;
- The issuance, or revocation of Certificates, including personnel having access to restricted portions of its repository;
- Access to safe combinations and/or keys to security containers that contain materials supporting production services;
- Access to hardware security modules (HSMs), their associated keying material, and the secret share splits of the PINs that protect access to the HSMs;
- Installation, configuration, and maintenance of the STI-CA;
- Access to restricted portions of the CR; or
- The ability to grant physical and/or logical access to the CA equipment.

The STI-CA shall maintain lists, including names, organizations, contact information, and organizational affiliation for those who act in CA Administrator, CA Operations Staff, and Security Auditor trusted roles, and shall make them available during compliance audits.

If applicable, the CPS shall define the roles and responsibilities for the CA Administrator, CA Operations Staff, and Security Auditor, noting that some staff may serve in multiple roles.

5.2.2 Number of Persons Required Per Task

If processes are not performed by a secure, autonomous computer program or process, and where multi-party control is required, all participants shall hold a trusted role, with the exception of the Security Auditor who shall be limited to audit functions. If not being performed by a secure, autonomous computer program or process, and physical access is required, the following tasks shall require two or more persons:

- Generation, activation, and backup of STI-CA keys;
- Performance of CA administration or maintenance tasks;
- Archiving or deleting CA audit logs. At least one of the participants in this task shall serve in a Security Auditor role.
- Physical access to CA equipment; and
- Access to any copy of the CA cryptographic module.

5.2.3 Identification and Authentication for Each Role

Individuals holding trusted roles shall identify themselves and be authenticated by the STI-CA systems before being permitted to perform any actions set forth above for that role or Identity. CA Operations Staff shall authenticate themselves using a unique credential that is distinct from any credential they use to perform non-trusted role functions. This credential shall be generated and stored in a system that is protected to the same level as the CA system.

STI-CA equipment and systems shall require, at a minimum, strong authenticated access control for remote access using multi-factor authentication. CA equipment and systems shall require, at a minimum, authenticated access control (e.g., strong passwords) for local multi-party access.

Individuals holding trusted roles shall be appointed to the trusted role by an appropriate approving authority. These appointments shall be periodically reviewed for continued need and renewed as appropriate. The approval shall be recorded in a secure and auditable fashion. Individuals holding trusted roles shall accept the responsibilities of the trusted role, and this acceptance shall be recorded in a secure and auditable fashion.

Users requiring access to a sensitive resource shall authenticate themselves to all aspects of the network (servers, operating systems, applications, databases, processes, etc.) before they can access that resource.

5.2.4 Roles Requiring Separation of Duties

Individuals serving as Security Auditors shall not perform or hold any other trusted role. Only an individual serving in a Security Auditor role may perform internal auditing functions, with the exception of those security audit functions (e.g., configuring, archiving, deleting) that require multi-person control. An individual who performs any trusted role shall only have one identity when accessing CA equipment or systems. Roles requiring separation of duties are listed in Section 5.2.2.

5.3 Personnel Security Controls

Each STI-CA shall maintain personnel security controls for its operation. The personnel controls employed for CA operation shall be specified in its CPS.

5.3.1 Qualifications, Experience, and Clearance Requirements

Personnel seeking to become trusted persons shall present proof of the requisite background, qualifications and experience needed to perform their prospective job responsibilities competently and satisfactorily.

Individuals appointed to any trusted role shall meet the following qualifications:

- Be employees of or contractor/vendor of the STI-CA and bound by terms of employment or contract;
- Have successfully completed an appropriate training program;
- Have demonstrated the ability to perform their duties;
- Have no other duties that would interfere or conflict with their responsibilities as defined in Section 5.2.1; and
- Have never been previously relieved of trusted role duties for reasons of negligence or non-performance of duties.

5.3.2 Background Check Procedures

If persons fulfilling trusted roles require direct access to information related to secrets (i.e., Private Keys) that may compromise the integrity of the security of the STI-CA system, they shall pass a background check prior to commencement of employment. The CA shall conduct background checks (in accordance with local privacy laws) which may include the following:

- Confirmation of previous employment;
- Checks of professional references;
- Confirmation of the highest or most relevant educational degree obtained;
- Search of criminal records (local, state or provincial, and national);
- Check of credit/financial records;
- Search of driver's license records; or
- Identification verification via National Identity Check (e.g., Social Insurance Number records), as applicable.

5.3.3 Training Requirements

All personnel performing duties with respect to the operation of the STI-CA shall receive comprehensive training. Training shall be conducted in the following areas:

- CA security principles and mechanisms;
- All PKI software versions in use on the CA system;
- All PKI duties they are expected to perform;
- Certificate lifecycle management;
- Subscriber vetting and identification and validation procedures;
- Disaster recovery and business continuity procedures; and
- Stipulations of this policy.

5.3.4 Retraining Frequency and Requirements

All individuals responsible for PKI trusted roles shall be made aware of changes in the STI-CA operation. Any significant change to the operations shall have a training (awareness) plan, and the execution of such plan shall be documented. Examples of such changes are CA software or hardware upgrades, changes in CA operational procedures, changes in automated security systems, and relocation of equipment.

Documentation shall be maintained identifying all personnel who received training and the level of training completed.

5.3.5 Job Rotation Frequency and Sequence

No stipulation.

5.3.6 Sanctions for Unauthorized Actions

Appropriate administrative and disciplinary actions, as documented in organization policy, shall be taken against personnel who perform unauthorized actions (i.e., actions not permitted by this CP or other STI-CA security policies) involving the CA's systems, operational processes, security controls, the Certificate status verification systems, and the CR. Disciplinary actions may include measures up to and including termination and shall be commensurate with the frequency and severity of the unauthorized actions.

5.3.7 Independent Contractor Requirements

Contractor personnel filling trusted roles shall be subject to all requirements stipulated in this document. Independent contractors and consultants who have not completed or passed the background check procedures specified above shall not be permitted access to the STI-CA's secure facilities, unless they are escorted and directly supervised by people holding trusted roles at all times.

5.3.8 Documentation Supplied to Personnel

Documentation sufficient to define duties and procedures for each role shall be provided to the personnel filling that role.

5.4 Audit Logging Procedures

The STI-CA shall generate audit log files for all events relating to the security of the CA operation. The log information shall be automatically collected. Where this is not possible, the CA shall use a logbook, paper forms or other physical mechanisms to capture the information. Details of how a CA implements the audit logging shall be addressed in its CPS.

The PMA shall have procedures to review the logs on a request basis.

5.4.1 Types of Events Recorded

Audit records shall be generated for the basic operations of the STI-CA computing equipment.

Audit records shall include the date, time, responsible user or process, success or failure indicators, and summary content data relating to the event.

Auditable events include:

- Access to STI-CA computing equipment (e.g., logon, logout);
- Messages received requesting CA actions (e.g., Certificate requests, Certificate revocation requests, compromise notifications);
- Subscriber identification information;
- Certificate creation, modification, revocation, or renewal actions;
- Posting of any material to a repository;
- Adding a revoked Certificate to the CRL maintained by the STI-PA;
- Any attempts to change or delete audit data;
- Key generation;
- Software and/or configuration updates to the CA; or
- Clock adjustments.

5.4.2 Frequency of Processing Log

The audit log shall be reviewed periodically and before being archived. All significant events shall be explained in an audit log summary. Actions taken as a result of these reviews shall be documented.

Such reviews involve verifying that the log has not been tampered with and performing a thorough examination of any alerts or irregularities in the logs. A statistically significant portion of the security audit data generated by the CA since the last review shall be examined. This amount will be described in the CPS.

Real-time automated analysis tools should be used. All alerts generated by such systems shall be analyzed by CA Operations Staff on a daily basis.

5.4.3 Retention Period for Audit Log

Audit logs shall be retained for at least ninety (90) days in addition to being archived, as described in Section 5.5. The individual who removes audit logs from the CA system, if performed manually by a person, shall be an official different from the individuals who, in combination, command the CA Signature key.

5.4.4 Protection of Audit Log

The security audit data shall not be open for reading by any human, or by any automated process, other than those that perform security audit processing. The log shall not be writable except by the logging mechanism itself. Once written, the log shall not be modifiable by machine or human.

Electronic logs shall be protected to prevent alteration and detect tampering. Examples include digitally signing audit records or the use of a data diode to transfer logs to a separate system to prevent modification after the log is written to media.

Physical logbooks shall implement controls to allow for the detection of the removal of pages or deletion of entries.

Security audit data shall be moved to a safe, secure storage location separate from the location where the data was generated.

STI-CA system configuration and procedures shall be implemented together to ensure that only authorized people archive or delete security audit data. Procedures shall be implemented to protect archived data from deletion or destruction before the end of the security audit data retention period (note that deletion requires modification access).

5.4.5 Audit Log Backup Procedures

Audit logs and audit summaries shall be backed up at least every thirty (30) days. The backup of the audit log shall be stored securely in an alternate location.

5.4.6 Audit Collection System (Internal vs. External)

The audit log collection system may or may not be external to the STI-CA system. Automated audit processes shall be invoked at system or application startup and cease only at system or application shutdown. Audit collection systems shall be configured such that security audit data is protected against loss (e.g., overwriting or overflow of

automated log files). Should it become apparent that an automated audit system has failed, CA operations shall be suspended until the security audit capability can be restored, except for revocation processing and in the situation where a Certificate needed for real-time authentication has expired or is soon to expire.

5.4.7 Notification to Event-Causing Subject

No stipulation.

5.4.8 Vulnerability Assessments

The CA Operations Staff shall routinely test, at least annually, and assess the STI-CA systems to determine if they have any vulnerabilities. Each identified vulnerability shall be prioritized based on its risk level and a remediation plan shall be created. There shall be a patch management process to remediate critical and high rated vulnerabilities as soon as it is feasible or when a vendor patch is released.

5.5 Records Archival

5.5.1 Types of Records Archived

STI-CA archive records shall be sufficiently detailed to determine the proper operation of the CA and the validity of any Certificate (including those revoked or expired) issued by the CA. At a minimum, if applicable the following data shall be recorded for archive:

- CP;
- CPS;
- Contractual obligations;
- Other agreements concerning operations of the STI-CA;
- System and equipment configuration;
- Subscriber identity authentication data as per Section 3.2.3;
- Documentation of receipt and acceptance of Certificates (if applicable);
- Subscriber agreements;
- Documentation of receipt of system access tokens;
- All Certificate requests for which the authorization failed;
- All Certificates issued;
- All Certificates revoked;
- All audit logs;
- Other data or applications to verify archive contents;
- Compliance auditor reports;
- Any changes to the audit parameters, e.g. audit frequency, type of event audited;
- Any attempt to delete or modify the audit logs;
- All access to any Certificate subject Private Keys retained within the CA for key recovery purposes;
- All changes to the trusted Public Keys, including additions and deletions;
- Remedial action taken as a result of violations of physical security;
- Violations of CP; and
- Violations of CPS,

5.5.2 Retention Period for Archive

Archive records must be kept for a minimum of seven (7) years and six (6) months without any loss of data.

5.5.3 Protection of Archive

The CPS shall describe the archiving process and how the archive is protected. No unauthorized user shall be permitted to write to, modify, or delete the archive.

The archived records may be moved to another offline medium. The contents of the archive shall not be released. Records of individual transactions may be released upon request of any Subscribers involved in the transaction or their legally recognized agents.

Archive media shall be stored in a safe, secure storage system separate from the STI-CA systems with physical and procedural security controls equivalent to or better than those of the CA. If the original media cannot retain the data for the required period, a mechanism to periodically transfer the archived data to new media shall be defined by the archive site.

5.5.4 Archive Backup Procedures

The CPS shall describe how archive records are backed up and how the archive backups are managed.

5.5.5 Requirements for Time-Stamping of Records

The STI-CA archive records shall be automatically time-stamped as they are created. The CPS shall describe how system clocks used for time-stamping are maintained in synchrony with an authoritative time source.

5.5.6 Archive Collection System (Internal or External)

Archive data shall be collected in an expedient manner and on a regular schedule as described in the CPS.

5.5.7 Procedures to Obtain and Verify Archive Information

Procedures, detailing how to create, verify, package, transmit, and store the STI-CA archive information, shall be published in the CPS.

5.6 Key Changeover

STI-CAs shall not issue Subscriber Certificates that extend beyond the expiration date of the CA's Certificates and Public Keys. Each CA Certificate validity period shall extend one user Certificate validity period past the last use of the CA Private Key. To minimize the risk from compromise of a CA's Private Key, the Private Key will change more frequently. When the Private Key changes, the CA shall use only the new key for Certificate signing.

The CPS shall describe the procedure to provide a new STI-CA Public Key to users following a re-key by the STI-CA.

5.7 Compromise and Disaster Recovery

5.7.1 Incident and Compromise Handling Procedures

STI-CA organizations shall have an Incident Response Plan and a Disaster Recovery Plan.

If compromise of a STI-CA occurs, Certificate issuance by that CA shall be stopped immediately. An independent, third-party investigation shall be performed in order to determine the nature and the degree of damage. The scope of potential damage shall be assessed in order to determine appropriate remediation procedures. If a CA Private Key is suspected of compromise, the procedures outlined in Section 5.7.3 shall be followed.

The STI-CA shall immediately notify the PMA if any of the following occurs:

- Actual or detected compromise of any STI-CA system or subsystem;
- Physical or electronic penetration of any CA system or subsystem;
- Successful denial of service attacks on any CA system or subsystem; or
- Any incident preventing a CA from notifying the STI-PA of a revoked Certificate (e.g., compromised credentials).

5.7.2 Computing Resources, Software, and/or Data are Corrupted

When computing resources, software, and/or data are corrupted, STI-CAs operating under this CP shall respond as follows:

- Notify the PMA director as soon as possible using the PMA contact information provided in this document;
- Ensure that the system's integrity has been restored prior to returning to operation and determine the extent of loss of data since the last point of backup;
- Re-establish STI-CA operations;

- If the CA signing keys are destroyed, re-establish CA operations as quickly as possible, giving priority to the generation of a new CA signing key pair; and
- If the integrity of the system cannot be restored, or if the risk is deemed substantial, re-establish system integrity before returning to operation.

5.7.3 Entity Private Key Compromise Procedures

5.7.3.1 Root CA Compromise Procedures

In the case of the Root CA compromise, the CA shall immediately notify the PMA. The CA shall also notify all Subscribers. The PMA shall update the list of Trusted STI-CAs and make it available to all Subscribers and Relying Parties to obtain the new list of Trusted STI-CAs. The caList has an expiration period, configured to twenty-four (24) hours, and the SPs periodically retrieve it via REST API. Therefore, such an update will only reflect the next time the SPs can retrieve the caList.

Initiation of notification shall be made at the earliest feasible time and shall not exceed twenty-four (24) hours beyond determination of the actual compromise or loss unless otherwise required by law enforcement. If the cause of the compromise can be adequately addressed, and it is determined that the PKI can be securely re-established, the CA shall then generate a new Root CA Certificate and update its account with the STI-PA per the established CPS procedures.

5.7.3.2 CA Compromise Procedures

In the event of an Issuing CA key compromise, the CA shall notify the PMA and the Root CA. The Root CA shall revoke that CA's Certificate, and the revocation information shall be published immediately in the most expedient, authenticated, and trusted manner and within eighteen (18) hours after the notification. The compromised CA shall also investigate and report to the PMA and Root CA what caused the compromise or loss, and what measures have been taken to preclude recurrence. If the cause of the compromise can be adequately addressed and it is determined that the CA can be securely re-established, then the CA shall be re-established. Upon re-establishment of the CA, new Subscriber Certificates shall be requested and issued.

5.7.4 Business Continuity Capabilities After a Disaster

STI-CAs shall be required to maintain a Disaster Recovery Plan. The CA Disaster Recovery Plan shall be coordinated with any overarching Enterprise Disaster Recovery Plan that the broader organization may have. The Disaster Recovery Plan shall identify what management and operations procedures are in place to mitigate risks to facilities, systems, networks, and application controls. It shall also identify procedures for annual testing of processes to restore service, individuals on call for management, response and recovery activities, and the order of restoral of equipment and services.

In the case of a disaster in which the STI-CA equipment is damaged and inoperative, the CA operations shall be re-established as quickly as possible, giving priority to the ability to revoke Subscriber's Certificates. If the CA cannot re-establish revocation capabilities within eighteen (18) hours, then the inoperative status of the CA shall be reported to the PMA and Root CA. The PMA shall decide whether to declare the CA Private Key as compromised and the CA keys and Certificates need to be reissued or allow additional time for re-establishment of the CA's revocation capability.

In the case of a disaster in which a STI-CA installation is physically damaged and all copies of the CA Signature key are destroyed as a result, the CA shall request that its Certificates be revoked. The CA installation shall then be completely rebuilt by re-establishing the CA's equipment, generating new Private and Public Keys and being re-certified. Finally, all Subscribers will be notified that Certificates need to be re-issued. In the case of Subscribers that maintain their own repositories, it is recommended that any Certificates issued by that CA be revoked.

5.8 CA Termination

When a STI-CA operating under this CP terminates operations before all Certificates have expired, entities shall be given as much advance notice as circumstances permit. The CA shall notify the PMA using documented contact information.

Prior to termination, the STI-CA shall revoke all unexpired Certificates within the repository it maintains. The CA shall archive all audit logs and other records prior to termination. The CA shall destroy all Private Keys upon termination. The CA archive records shall be transferred to the PMA. If a Root CA is terminated, the Root CA shall be removed from the list of Trusted STI-CAs. In that case, any Certificates that have not been revoked will be invalid once the Relying Parties receive the updated list.

6 Technical Security Controls

6.1 Key Pair Generation and Installation

6.1.1 Key Pair Generation

Cryptographic keying material used by STI-CAs to sign Certificates shall be generated by cryptographic modules validated to [FIPS 140-2] Level 3, or some other generally accepted conformance to X.509 related standards.

STI-CA key pair generation shall create a verifiable audit trail demonstrating that the security requirements for the documented procedures were followed. The CPS description of the procedure shall be detailed enough to show that appropriate role separation was used.

Subscriber key pair generation shall be performed by the Subscriber.

6.1.2 Private Key Delivery to Subscriber

This is not applicable in the case that only the Subscriber generates the key pair.

6.1.3 Public Key Delivery to Certificate Issuer

When the Subscriber generates the key pair, the Public Key and the Subscriber's identity needs to be delivered securely to the STI-CA for Certificate issuance. In the case that the ACME protocol is supported, this is provided to the CA during account creation.

6.1.4 CA Public Key Delivery to Relying Parties

The Public Key of a Root CA shall be provided to the Subscribers acting as Relying Parties in a secure manner so that it is not vulnerable to modification or substitution.

When a STI-CA updates its Signature key pair, the key rollover Certificates may be signed with the CA's current Private Key; in this case, secure out-of-band mechanisms are not required.

6.1.5 Key Sizes

New STI-CA implementations shall use 512-bit ECC for the Root, 384-bit ECC for the issuing CA, and 256-bit ECC for the End-entity certificates. If the STI-CA can not use the recommended key size, the reason should be provided in their CPS.

6.1.6 Public Key Parameters Generation and Quality Checking

Public Key parameters shall always be generated and validated in accordance with [FIPS 186-4].

6.1.7 Key Usage Purposes (as per X.509 v3 Key Usage Field)

The use of a specific key is constrained by the key usage extension in the X.509 Certificate. All Certificates shall include a critical key usage extension.

Public Keys that are bound into STI-CA Certificates shall be used only for signing CA Certificates. CA Certificates whose subject Public Key is to be used to verify other Certificates shall assert the *keyCertSign* bit.

The *dataEncipherment*, *encipherOnly*, and *decipherOnly* bits shall not be asserted in Certificates issued under this policy. In addition, *anyExtendedKeyUsage* shall not be asserted in extended key usage extensions.

6.2 Private Key Protection and Cryptographic Module Engineering Controls

6.2.1 Cryptographic Module Standards and Controls

STI-CAs shall use cryptographic modules validated to [FIPS 140-2] Level 3, or some other generally accepted conformance to X.509 related standards for signing operations.

6.2.2 Private Key (n out of m) Multi-person Control

Root CAs shall employ multi-person controls to constrain access to their Private Keys, but this is not a requirement for all other CAs in the PKI. The CPS for each CA shall describe which, if any, multi-person controls it employs.

6.2.3 Private Key Escrow

STI-CA Private Keys shall never be escrowed.

6.2.4 Private Key Backup

The STI-CA Private Keys shall be backed up under the same control as the original Signature key. All copies of the CA Private Key shall be accounted for and protected in the same manner as the original. Backup procedures shall be included in the CA's CPS.

6.2.5 Private Key Archival

STI-CA Private Keys and Subscriber Private Keys associated with their Public Key STI Certificates shall not be archived.

6.2.6 Private Key Transfer into or from a Cryptographic Module

STI-CA Private Keys may be exported from the cryptographic module only to perform CA key backup procedures as described in Section 6.2.4. At no time shall the CA Private Key exist in plaintext outside the cryptographic module.

All other keys shall be generated by a cryptographic module. In the event a Private Key is to be transported from one cryptographic module to another, the Private Key must be encrypted during transport; Private Keys must never exist in plaintext form outside the cryptographic module boundary.

Transport keys used to encrypt Private Keys shall be handled in the same way as the Private Key.

6.2.7 Private Key Storage on Cryptographic Module

No stipulation beyond that specified in [FIPS 140-2] (or other generally accepted secure storage methods).

6.2.8 Method of Activating Private Key

If Private Key activation is applicable to the STI-CA use of a cryptographic module, the Operator must be authenticated with the cryptographic token before the activation of the associated Private Key(s). Acceptable means of authentication include but are not limited to passphrases, PINs or biometrics. Entry of activation data shall be protected from disclosure (i.e., the data should not be displayed while it is entered).

6.2.9 Method of Deactivating Private Key

If Private Key activation is applicable to the STI-CA use of a cryptographic module, cryptographic modules that have been activated shall not be available to unauthorized access. After use, the cryptographic module shall be deactivated (e.g., via a manual logout procedure or automatically after a period of inactivity), as defined in the applicable CPS. CA cryptographic modules shall be removed and stored in a secure container when not in use.

6.2.10 Method of Destroying Private Key

Individuals in trusted roles or automated computer processes shall destroy STI-CA Private Keys when they are no longer needed. If applicable, Subscribers shall either surrender their cryptographic module to CA personnel for destruction or Subscribers shall destroy their Private Keys when they are no longer needed or when the Certificates to which they correspond expire or are revoked. Physical destruction of any hardware is not required.

6.2.11 Cryptographic Module Rating

See Section 6.2.1.

6.3 Other Aspects of Key Pair Management

6.3.1 Public Key Archival

The Public Key is archived as part of the Certificate archival described in Section 5.5.

6.3.2 Certificate Operational Periods and Key Pair Usage Periods

The usage period for the Root CA key pair is a maximum of twenty-five (25) years.

For all other STI-CAs operating under this CP, the usage period for a CA key pair is a maximum of twelve (12) years. The CA Private Key may be used to sign Certificates for at most nine (9) years. All Certificates signed by a specific CA key pair must expire before the end of that key pair's usage period.

Subscriber Public Key Certificates have a maximum usage period of three (3) years. Subscriber Signature Private Keys have the same usage period as their corresponding Public Key. The usage period for Subscriber key management Private Keys is not restricted.

6.4 Activation Data

6.4.1 Activation Data Generation and Installation

If applicable to STI-CA, CA activation data may be user-selected (by each of the multiple parties holding that activation data). If the activation data must be transmitted, it shall be via an appropriately protected channel, and distinct in time and place from the associated cryptographic module.

Subscriber activation data may be user-selected. The strength of the activation data shall meet or exceed the requirements for authentication mechanisms stipulated for Level 3 in [FIPS 140-2], or some other equivalent standard. If the activation data must be transmitted, it shall be via an appropriately protected channel, and distinct in time and place from the associated cryptographic module.

6.4.2 Activation Data Protection

Data used to unlock Private Keys shall be protected from disclosure by a combination of cryptographic and physical access control mechanisms. Activation data shall be either:

- Memorized;
- Biometric in nature; or
- Recorded and secured at the level of assurance associated with the activation of the cryptographic module and shall not be stored with the cryptographic module.

6.4.3 Other Aspects of Activation Data

No stipulation.

6.5 Computer Security Controls

6.5.1 Specific Computer Security Technical Requirements

The CPS shall document the technical controls covering all of the areas identified in this Section of the CP.

6.5.1.1 Access Control

Access to information such as sensitive details about customer accounts, passwords, and ultimately, STI-CA related Private Keys should be carefully guarded, along with the machines housing such information.

6.5.1.1.1 Access Control Policy and Procedures

The STI-CA shall create and document roles and responsibilities for each trusted role employee job function in the CPS. The CA shall create and maintain a mapping of these trusted roles and their associated responsibilities to specific employees and their accounts on the CA system.

6.5.1.1.2 Account Management

Information system account management features shall ensure that users access only that functionality permitted by their role or function. All account types with access to information systems shall be documented along with the conditions and procedures to follow in creating new accounts. Groups and roles shall have a documented relationship to the business or mission roles involved in operating the STI-CA.

Section 5.2.1 of this document defines roles and job functions for personnel that the STI-CA shall use when defining access control mechanisms. The CA shall employ the principle of least privilege when creating users and assigning them to groups and roles; membership to a group or role shall be justified based upon business need. The CA shall take appropriate action when a user no longer requires an account, their business role changes, or the user is terminated or transferred. The CA shall annually review all active accounts to match active authorized users with accounts and disable or remove any accounts no longer associated with an active authorized user.

Automated systems shall be employed to maintain access for only those users who are still authorized to use the information system. After thirty (30) days of inactivity, an account shall be automatically disabled and attempts to access any deactivated account shall be logged. The user can contact STI-CA personnel to have the account reactivated.

All account administration activities shall be logged and made available for inspection by appropriate security personnel. Account administration activities that shall be audited include account creation, modification, enabling, disabling, group or role changes, and removal actions. See Section 5.4 for detailed requirements for these logs.

Guest/anonymous and defaults accounts for logon to STI-CA systems shall be prohibited. Accounts shall be assigned to a single user and shall not be shared.

6.5.1.1.3 Least Privilege

In granting rights to accounts and groups, the STI-CA shall employ the principle of least privilege, allowing only authorized access for users (and processes acting on behalf of users) which are necessary to accomplish assigned tasks in accordance with organizational missions and business functions. The CA shall explicitly authorize access to accounts and groups for controlling security functions and security-relevant information. The CA shall authorize access to privileged commands and features of information systems only for specific, organization-defined compelling operational needs and documents the rationale for such access. The CA shall require that users of information systems with access to administrative privileges to utilize non-privileged accounts or roles when accessing non-privileged functions (such as reading email).

6.5.1.1.4 Access Control Best Practices

The following are best practices for access control:

- Unique User IDs is associated with each individual user.
- All user activity shall be traceable to an individual.
- No shared or default accounts shall be used.
- There is a process to track the assignment and configurations of administrative privileges to STI-CA systems. The principle of least privilege shall be followed.
- There is an authorization process to approve users and their associated privileges.
- There is a process to establish, change, deactivate and remove UserIDs and privileges.
- Passwords shall be at least (8) characters with associated complexity and usage rules.
- Passwords are never stored or transmitted in cleartext.
- There are defined session timeouts (15 minutes) during periods of user inactivity.
- There shall be a limit on failed login attempts (5). If there is a lockout, an administrator needs to reset the password.
- For remote access from external public networks, multi-factor authentication shall be used.
- There shall be logging of all failed login attempts and changes in administrative privileges.

6.5.1.1.5 Authentication: Passwords and Accounts

When the authentication mechanism uses user selectable passwords, strong passwords shall be employed, as defined in the STI-CA password policy referenced in the CPS. Passwords for CA authentication operational systems shall be different from CA enterprise systems.

The STI-CA shall have the minimum number of user accounts that are necessary to its operation. Account access shall be locked after five (5) unsuccessful login attempts. Restoration of access shall be performed by a different person who holds a trusted role or restore access after a timeout period.

6.5.1.1.6 Permitted Actions without Identification or Authentication

The STI-CA shall document in the CPS a specific list of actions that can be performed on specifically enumerated information systems without identification or authentication, such as accessing a publicly available website. Furthermore, the CA shall document and provide supporting rationale in its security policy and procedures an enumerated list of user actions and systems not requiring identification or authentication (i.e., anonymous access to a public website) and not related to the CA operation.

6.5.1.2 System Integrity

6.5.1.2.1 System Isolation and Partitioning

STI-CA systems shall be configured, operated, and maintained so as to ensure the continuous logical separation of CA operations processes and their assigned resources. This separation shall be enforced by:

- Physical and/or logical isolation mechanisms, such as dedicated systems or virtualization;
- Protecting an active process and any assigned resources from access by or interference from another process;
- Protecting an inactive process and any assigned resources from access by or interference from an active process; and
- Ensuring that any exception condition raised by one process will have no lasting detrimental effect on the operation or assigned resources of another process.

All trusted components should be logically separated from each other and shall be logically separated from any untrusted components of the STI-CA system. The CPS shall document how this logical isolation of components is accomplished.

Security critical processes shall be isolated from processes that have external interfaces. For example, the STI-CA signing processes shall be isolated from registration processes. The CPS shall outline how security critical processes are protected from interference by externally facing processes and applications.

If there are system resources shared amongst trusted and/or untrusted processes, the underlying system(s) shall prevent any unauthorized and unintended information transfer between processes via those shared system resources.

The STI-CA shall develop and document controlled procedures for transferring software updates configuration files, Certificate requests, and other data files between trusted components.

6.5.1.2.2 Malicious Code Protection

The STI-CA system shall employ malicious code protection mechanisms to mitigate the risk of malicious code on CA system components. Malicious code on CA components could allow an attacker to issue fraudulent Certificates, create a rogue Issuing CA server, or compromise the availability of the system.

STI-CA system components running standard operating systems that are not air-gapped from the Internet shall employ host-based anti-malware tools to detect and prevent the execution of known malicious code. These tools shall be configured to automatically scan removable media when it is inserted, as well as files received over the network. Introduction of removable media shall not cause automatic execution of any software residing on the media.

Anti-malware tools employed by a STI-CA shall be properly maintained and updated by the CA. Anti-malware tools on networked systems shall be updated automatically as updates become available, or CA Administrators shall push updates to system components on a weekly basis. Anti-malware tools may be employed on air-gapped systems. If anti-malware tools are employed on air-gapped systems, the CA shall document in the CPS how these tools will be updated, including mitigations intended to reduce the risks of spreading malware and exfiltration of data off of compromised CA systems.

Anti-malware tools shall alert STI-CA Administrators of any malware detected by the tools.

On system components that do not implement host-based anti-malware tools, the STI-CA shall identify and employ other malicious code protection mechanisms to prevent the execution of malicious code, detect infected files or executables, and remediate infected systems. These mechanisms could include, but are not limited to, compensating physical protection on hosts, network-based malware detection tools at boundary points, application whitelisting, and manually scanning removable media by STI-CA personnel. The STI-CA shall document all malware protection mechanisms in the CPS.

6.5.1.2.3 Software and Firmware Integrity

The STI-CA shall employ technical and procedural controls to prevent and detect unauthorized changes to firmware and software on CA systems. Access control mechanisms and documented configuration management processes (see Sections 6.5.1.1 and 6.6.2) shall ensure that only authorized CA Administrators are capable of installing or modifying firmware and software on CA systems.

Root and Issuing CA servers shall implement automated technical controls to prevent and detect unauthorized changes to firmware and software. Example technical controls include Signature verification prior to firmware/software installation or execution (such as firmware protections that comply with SP 800-147 or SP 800-147B), or hash-based white-listing of executables. Unauthorized software or firmware detected by these mechanisms should be blocked from executing. Any instances of unauthorized firmware or software detected by the system shall be logged, and CA Administrators shall be notified of these events.

6.5.1.2.4 Information Protection

The ST-CA shall protect the confidentiality and integrity of sensitive information stored or processed on CA systems that could lead to abuse or fraud. For example, the CA shall protect customer data that could allow an attacker to impersonate a customer. The CA shall employ technical mechanisms to prevent unauthorized changes or accesses to this information, such as access control mechanisms that limit which users are authorized to view or modify files. Sensitive information stored on devices that are not physically protected from potential attackers shall be stored in an encrypted format.

6.5.2 Computer Security Rating

The CPS should indicate any rating applicable to their STI-CA.

6.6 Life Cycle Security Controls

6.6.1 System Development Controls

The system development controls must address all aspects related to the development and change of the STI-CA system through aspects of its life cycle.

The STI-CA system shall be implemented and tested in a non-production environment prior to implementation in a production environment. No change shall be made to the production environment unless the change has gone through the documented change control process.

In order to prevent incorrect or improper changes to the STI-CA system, the CA system shall require multi-party control for access to the CA system when changes are made.

For any software developed by the STI-CA, evidence shall be produced relating to the use of a defined software development methodology setting out the various phases of development, as well as implementation techniques intended to avoid common errors to reduce the number of vulnerabilities. Automated software assurance (e.g., static code analysis, dynamic code analysis) tools shall be used to catch common error conditions within developed code. For compiled code, all compiler warnings shall be enabled and addressed or acknowledged to be acceptable. Input validation shall be performed for all inputs into the system.

Hardware and software procured to operate the STI-CA shall be purchased from authorized vendors in a fashion to reduce the likelihood that any particular component was tampered with (e.g., by ensuring the vendor cannot identify the PKI component that will be installed on a particular device). The hardware and software shall be verified as being that supplied from the vendor, with no modifications, and be the version intended for use.

Hardware and software updates shall be purchased or developed in the same manner as original equipment and shall be installed by trusted and trained personnel in a defined manner.

All data input to STI-CA system components from users or other system components shall be validated prior to consumption by the receiving entity. Validating the syntax and semantics of system inputs (e.g., character set, length, numerical range, and acceptable values) verifies that inputs match the expected definitions for format and content.

6.6.2 Security Management Controls

A list of acceptable products and their versions for each individual STI-CA system component shall be maintained and kept up to date within a configuration management system. Mechanisms and/or procedures shall be in operation designed to prevent the installation and execution of unauthorized software. A signed whitelist of the acceptable software for the system should be one of the ways to control the allowed software. A CA system shall have automated mechanisms to inventory, on at least a daily basis, software installed on a system and alert operators if invalid software is found.

To reduce the available attack surface of a STI-CA system, only those ports, protocols, and services that are necessary to the CA system architecture are permitted to be installed or operating. The CA system shall maintain a list of ports, protocols, and services that are necessary for the correct function of each component within the CA system. There shall be automated mechanisms to monitor the running processes and open ports against the permitted list.

To validate the integrity of the STI-CA system, automated tools that validate all static files on a component shall be in operation to notify operators when a protected file has changed.

The STI-CA system shall establish and document mandatory configuration settings for all information technology components, which comprise the CA system. All configuration settings capable of automated assessment shall be validated to be set according to the guidance contained within a documented security configuration checklist on at least daily basis for powered on systems or next power-on for systems, which are not left powered-on.

6.6.3 Life Cycle Security Controls

The STI-CA shall scan all online CA systems for vulnerabilities using commercially available security vulnerability testing and analysis tool on a regular basis (i.e., monthly). The use of multiple vulnerability testing tools for testing the most sensitive systems is strongly encouraged.

Each vulnerability found shall be entered into a vulnerability tracking database, along with the date and time and the specific system. The vulnerabilities shall be prioritized based on the risk level. A remediation plan shall be created to address at least the critical and high rated vulnerabilities within seventy-two (72) hours, if feasible. If a vendor patch is required, the patch, when released, shall be tested before it is deployed into production. Remediation shall be entered into the vulnerability database as well (including date and time).

The CA Operations Staff shall monitor relevant product and vendor notification portals on a regular basis for updates to product packages installed on STI-CA systems (including networking hardware). CAs shall subscribe to these notification portals identifying software and firmware updates and patches and having a patch management and maintenance program that covers obtaining and testing those updates and patches, for deciding when to install them, and finally for installing them without undue disruption. A log shall be kept of the notifications, the decision to apply/not apply including reason, and the application of relevant updates/patches. The CPS shall describe in detail the security lifecycle management activities and procedures.

From time to time, the STI-CA may discover unintentional errors in configuration files, either because of human error, source data error, or changes in the environment, which have made an entry erroneous. The CA shall correct such errors as soon as possible governed by the documented change management procedure.

Remediation activities should not cause unavailability of revocation activities.

6.7 Network Security Controls

The CPS shall document network security controls protecting the STI-CA systems, including the following key principles:

- Defense-in-depth strategy to protect the network elements and externally facing perimeter, systems, applications and interfaces;
- Security devices that are being used including firewalls, Web application firewalls, intrusion detection and prevention technology and denial-of-service protection;

- Threat intelligence monitoring procedures to update attack Signatures in network security devices.
- Network segmentation to protect the STI-CA systems from the enterprise systems;
- Security access controls for accessing network management tools and information; and
- Network security monitoring approach.

6.8 *Time-Stamping*

The CPS shall address the requirements for the use of timestamps. System clocks used for time-stamping shall be maintained in synchrony with an authoritative time standard (e.g., through the use of Network Time Protocol (NTP) [RFC 5905]).

7 Certificate, CRL and OCSP Profiles

7.1 Certificate Profile

Certificates issued by the STI-CA shall adhere to the X.509 v3 Certificate profile documented in [RFC 5280]. The CA shall support the Certificate extensions defined and described for STIR Identity Credentials: Certificates [RFC 8226] and SHAKEN Governance Model and Certificate Management [ATIS-1000080.v003].

The CPS shall have the following Sections addressing their compliance to the standards:

- Version number(s)
- Certificate extensions
- Algorithm object identifiers
- Name forms
- Name constraints
- Certificate policy object identifier
- Usage of policy constraints extension
- Policy qualifiers syntax and semantics
- Processing semantics for the critical certificate policies extension

7.2 CRL Profile

The CRL for the SHAKEN ecosystem in Canada is maintained by the STI-PA, as defined in [ATIS-1000080.v003]. The CRL issued by the STI-PA also includes the *criExtensions CRLNumber* as per [RFC 5280]. This extension is updated when the CRL is updated, or when the CRL expires and a new one is generated. The format required for entries in the CRL provided by the STI-CA is described in the following Sections.

7.2.1 Version Numbers

The CRL version shall be CRL V2.

7.2.2 CRL and CRL Entry Extensions

When a STI-CA revokes a Certificate, the procedures described in Section 4.9 shall be followed. The CA shall notify the STI-PA and provide the following information, which is included in the CRL entries:

- Certificate's Serial Number;
- Revocation Date;
- Reason; and
- Certificate Issuer.

7.3 OCSP Profile

No stipulation.

8 Compliance Audit and Other Assessment

The STI-CA policies shall be designed to meet the requirements based on [ATIS-1000080.v003] and [ATIS-1000084], as well as generally accepted and published industry standards. All STI-CAs shall ensure that audits are conducted for all PKI functions regardless of how or by whom the PKI components are managed and operated.

8.1 Frequency or Circumstances of Assessment

If requested by the PMA, STI-CAs shall, at their expense, retain an independent auditor for a period of time who shall assess the CA's compliance with this CP and its CPS. This audit must cover each operations server that is specified in a Certificate issued by the Issuing CA.

8.2 Identity/Qualifications of Assessor

The auditor must demonstrate competence in the field of compliance audits, and must be thoroughly familiar with the STI-CA's CPS and this CP. The compliance auditor must perform such compliance audits as a regular ongoing business activity. In addition to the previous requirements, the auditor shall have appropriate professional certifications such as a Certified Information System Auditor (CISA) or IT security specialist, and shall have available a PKI subject matter specialist who can offer input regarding acceptable risks, mitigation strategies, and industry best practices.

8.3 Assessor's Relationship to Assessed Entity

The compliance auditor either shall be a private firm that is independent from the STI-CA being audited or shall be sufficiently organizationally separated from the CA to provide an unbiased, independent evaluation. To ensure independence and objectivity, the compliance auditor must not have worked with the CA in developing or maintaining the entity's CA facility or CPS. The PMA shall determine whether a compliance auditor meets this requirement.

8.4 Topics Covered by Assessment

The audit must conform to industry standards, cover the STI-CA's compliance with its business practices disclosure, and evaluate the integrity of the CA's PKI operations in compliance with the SHAKEN PKI ecosystem. The audit must verify that each CA is compliant with this CP.

8.5 Actions Taken as a Result of Deficiency

If an audit reports a material noncompliance with applicable law, this CP, the CPS, or any other contractual obligations related to the STI-CA's services, then (1) the auditor shall document the discrepancy, (2) the auditor shall promptly notify the STI-CA and the PMA, and (3) the STI-CA and the PMA shall develop a plan to rectify the noncompliance. The PMA shall also notify the CST-GA body. The STI-CA shall submit the plan to the PMA for approval. The PMA may require additional action, if necessary, to rectify any significant issues created by the non-compliance, including requiring revocation of affected Certificates.

8.6 Communication of Results

The Audit Compliance Report and identification of corrective measures shall be provided to the PMA within thirty (30) days of completion.

The results shall also be communicated to any third-party entities entitled by law, regulation, or agreement to receive a copy of the audit results.

9 Other Business and Legal Matters

Instructions for completion:

Each of the provisions of this Section 9 shall be replicated in the CPS, together with the CA's responses, where responses are not expressly prohibited. Where responses are expressly prohibited, any responses given shall be deemed to be excluded from the CPS.

The CST-GA reserves the right, at any time, to request in writing supporting materials or additional information in connection with the requirements described in this Section 9. STI-CAs agree to provide such materials or information within fifteen (15) calendar days of the request.

References to the CST-GA shall be deemed to include the PMA, acting on behalf of the CST-GA, where appropriate or required.

Nothing in this Section 9 is intended to limit or diminish any of the technical or other requirements set out elsewhere in this CP.

9.1 Fees

9.1.1 Certificate Issuance or Renewal Fees

Issuing CAs may charge fees for Certificate issuance and renewal. No response to be given.

9.1.2 Certificate Access Fees

Issuing CAs may not charge fees for access to their repository of Certificates. No response to be given.

9.1.3 Revocation Access Fees

Issuing CAs may not charge additional fees for access to CRLs. No response to be given.

9.2 Confidentiality of Business Information

9.2.1 Scope of Confidential Information

STI-CAs shall include standard confidentiality provisions in their agreements with Subscribers, which provisions shall cover and protect all data and information provided by Subscribers, subject to customary exclusions and exceptions. STI-CAs shall use such information only for purposes of carrying out their obligations in connection with the STIR/SHAKEN program, or as otherwise required by law. STI-CAs may specify here any information of the CA that the CA considers confidential and which may not be disclosed.

9.2.2 Information not Within the Scope of Confidential Information

Unless specified in Section 9.2.1, all other information shall not be considered confidential.

9.2.3 Responsibility to Protect Confidential Information

STI-CAs shall contractually obligate anyone with authorized access to confidential information to protect such confidential information (including but not limited to employees, agents, and contractors). STI-CAs shall provide suitable ongoing training to employees on how to handle confidential information, commensurate with the nature and sensitivity of the information. No response to be given.

9.2.4 Confidential Information of CST-GA

Information disclosed by CST-GA to STI-CAs that (a) is marked or otherwise identified as confidential (or similar designation), (b) disclosed in circumstances of confidence, or (c) that should otherwise be understood by a party exercising reasonable business judgment to be confidential (CST-GA CI), shall be held in confidence by the STI-CA, and shall only be used by the STI-CA for purposes of carrying out the activities of a CA contemplated hereunder. CST-GA CI shall not include information that is: (i) generally available to the public without any obligation of

confidentiality, (ii) previously known to STI-CA prior to disclosure, or (iii) provided to STI-CA by a third party rightfully in possession of such information and without any obligation of confidentiality. No response to be given.

9.3 Privacy of Personal Information

9.3.1 Privacy Plan

To the extent that the STI-CA collects, uses or discloses any “personal information” (as defined under applicable privacy laws) in connection with the services contemplated under its CPS, the CA shall: (1) not collect, use, or disclose such personal information except as strictly necessary to provide such services; (2) comply with all applicable laws, including privacy laws; and (3) develop, implement and maintain a privacy plan. The privacy plan shall document what personally identifiable information is collected, how it is stored and processed, and under what conditions the information may be disclosed. The privacy plan shall be made available to the CST-GA, Subscribers, and other relevant third parties upon request. No response to be given.

9.3.2 Information Treated as Private

STI-CAs shall identify the nature of any personal information that it anticipates that it will collect, use, or disclose as part of its service.

9.3.3 Responsibility to Protect Private Information

STI-CAs are responsible for securely storing and protecting private information. No response to be given.

9.3.4 Disclosure Pursuant to Judicial or Administrative Process

STI-CAs shall not disclose private information to any third party unless (a) authorized by this CP or the CA’s privacy plan or policy or (b) required by law, government rule or regulation, or order of a court of competent jurisdiction. No response to be given.

9.4 Intellectual Property Rights

No stipulation.

Except as may be expressly provided, nothing in this CP shall be construed as conferring upon STI-CAs any right, title or interest in any trademark, copyright, patent, trade secret, or other intellectual property or proprietary right of CST-GA. No response to be given.

9.5 Representations and Warranties

9.5.1 CA representations and Warranties

By participating in the SHAKEN PKI ecosystem in Canada, STI-CAs (i) represent and warrant to the CST-GA, Subscribers, and Relying Parties that its service will comply, in all material respects, with this CP, their CPS, and all applicable laws and regulations, and (ii) will include such representations and warranties in their agreements with Subscribers or other relevant parties. No response to be given.

9.5.2 Relying Party Representations and Warranties

No response to be given.

9.5.3 Subscriber Representations and Warranties

No stipulation.

9.6 Disclaimers of Warranties

STI-CAs may not disclaim to the CST-GA, the PMA, Subscribers, Relying Parties, or other relevant entities, any representations or warranties specified in this CP. No response to be given.

9.7 Limitations of Liability

STI-CAs may limit their liability to Subscribers or other third parties to any extent not otherwise prohibited by this CP, provided that the STI-CA remains responsible for complying with this CP and the Issuing CA's CPS. The STI-CA may limit its liability to such Subscribers or other third parties in a commercially reasonable manner. The Issuing CA shall include its relevant liability terms here.

9.8 Indemnities

9.8.1 Indemnification by an Issuing CA

The STI-CA shall indemnify, defend, and hold the CST-GA harmless from and against any and all third party claims arising in connection with CA's services, or any acts or omissions of the CA, pursuant to or arising in connection with, or as permitted by, this CP or CA's CPS. The CST-GA shall not be liable to the STI-CA in any way arising from or in connection with this CP or CA's CPS, or arising from or in connection with the provision of services by CA pursuant thereto, including for damages of any kind, whether direct, indirect, consequential or otherwise. No response to be given.

9.8.2 Indemnification by Subscribers

STI-CAs shall include any requirements for Subscribers to indemnify the CA or others in their CPS and in their Subscriber Agreements. The STI-CA shall include the CST-GA as a named indemnified party therein. The Issuing CA shall include its relevant indemnity terms here.

9.8.3 Indemnification by Relying Parties

STI-CAs shall include any requirements for Relying Parties to indemnify the CA or others in their CPS and relevant agreements. The STI-CA shall include the CST-GA as a named indemnified party therein. The STI-CA shall include its relevant indemnity terms here.

9.9 Term and Termination

9.9.1 Term

This CP and any amendments are effective when published to the STI-PA's online repository and remain in effect until replaced with a newer version. If the PMA and/or the CST-GA notifies the STI-CA of a pending amendment to the CP, there will be a consultation period during which the CA may provide comments or suggestions to the PMA/CST-GA regarding the feasibility or impact of the proposed amendment. Unless otherwise indicated, such consultation period shall be thirty (30) days. Following completion of the consultation process, the PMA/CST-GA shall notify the CA if the amendment requires CA to submit an updated CPS for approval, as well as the timeline to do so (including, where applicable, the timeline to implement any changes to its systems or processes contemplated or resulting from such amendment). If not specified, such timeline shall be deemed to be forty-five (45) days. No response to be given.

9.9.2 Termination

This CP and any amendments remain in effect until replaced by a newer version or terminated by or on behalf of the CST-GA.

If the STI-CA believes or suspects that it is or may be in breach of this CP or its CPS, it shall immediately notify the CST-GA.

If the CST-GA reasonably believes that the STI-CA is in breach of this CP or its CPS, it shall notify the CA in writing. The CST-GA may consult with the CA regarding the nature of the breach, in order to determine a reasonable period for the CA to cure such breach or to implement an action plan to cure such breach. Otherwise, CA, shall have five (5) days to cure such breach to the sole satisfaction of the CST-GA, failing which, the CST-GA may, in its sole and absolute discretion, terminate its CPS. Notwithstanding the foregoing, the CST-GA reserves the right to immediately suspend CA's rights under the CP and CPS where it has a reasonable belief that such suspension is necessary, including to preserve the integrity of the STIR/SHAKEN environment. No response to be given.

9.9.3 Effect of Termination and Survival

The provisions of this CP and corresponding CPS which, by their nature, are intended to survive the expiry or termination of the CP and/or CPS, including but not limited to those related to protecting confidential information, indemnities, and limitations of liability, will so survive. No response to be given.

9.10 Individual Notices and Communications with Participants

The PA/PMA accepts digitally signed or paper notices related to this CP that are addressed to the locations specified in Section 2.2 of this CP. Notices are deemed effective after the sender receives written acknowledgment of receipt from the PA/PMA. No response to be given.

STI-CAs shall notify the PMA at least two (2) weeks prior to implementation of any planned change to the infrastructure that has the potential to affect the SHAKEN PKI operational environment, and all new artifacts, including Root CA Certificates, produced as a result of the change will be provided to the PMA within twenty-four (24) hours following implementation. No response to be given.

STI-CAs shall notify the PMA one month in advance of any updates or changes with the potential to affect compliance with this CP, including:

1. Additions or changes of Root CAs;
2. Additional CPs at the Root CA level;
3. Changes in Certificate issuance procedures; and
4. Terminations or transition of ownership of Root CAs.

No response to be given.

9.11 Amendments

9.11.1 Procedure for Amendment

Changes to this CP may be made from time to time by the PMA. The PMA will review this CP annually and when any changes are made to the specifications from which the requirements for this CP are derived. See also Section 9.9.1. No response to be given.

9.11.2 Notification Mechanism and Period

The PMA will notify the STI-CA of any significant revisions to this CP for which an updated CPS may be required. All revisions will be posted to the online repository. See also Section 9.9.1. No response to be given.

9.11.3 Circumstances Under which OID must be Changed

If the PMA determines that an amendment necessitates a change in an OID, then the revised version of this CP will identify that a new OID is required and will specify a revised OID. No response to be given.

9.12 Dispute Resolution Procedures

Reserved for future use. No response to be given.

9.13 Governing Law

This CP and the CPS shall be governed by the laws in force in the Province of Ontario. Any agreements between STI-CA, Subscribers, Relying Parties, or other relevant third parties shall be governed by the laws in force in the Province of Ontario, or the laws in force in the Province in which such Subscribers, Relying Parties, or other relevant third parties reside. The CST-GA and the STI-CAs attorn to the non-exclusive jurisdiction of the applicable Province(s). No response to be given.

9.14 Compliance with Applicable Law

All STI-CAs operating under this CP are required to comply with applicable law. No response to be given.

9.15 *Miscellaneous Provisions*

9.15.1 Entire Agreement

This CP, the CPS, and any other documents or materials expressly incorporated by reference therein shall constitute the entire agreement of the parties in connection with the subject matter hereof. No response to be given.

9.15.2 Assignment

Any entity operating under this CP may not assign or otherwise transfer any of its rights or obligations without the prior written consent of the PMA. A change of control of STI-CA constitutes an assignment. No response to be given.

9.15.3 Severability

If a provision of this CP or related CPS is held invalid or unenforceable by a competent court or tribunal, the remainder of the CP or CPS will remain valid and enforceable. No response to be given.

9.15.4 Force Majeure

No stipulation.

9.15.5 Binding Agreement

The STI-CA must include the text below in its CPS, fully executed by the CA. If approved, the CPS will be countersigned and delivered to the CA.

By submitting this Certification Practice Statement (CPS), [INSERT FULL LEGAL NAME OF CA] acknowledges and agrees to be bound by all of the terms of the CP and this CPS, subject to such modifications to the CP as may be set out in this CPS.

[Name of the STI-CA]

Signature: _____

Name: _____

Title: _____

Date: _____

Approved by the CST-GA:

Signature: _____

Name: _____

Title: _____

Date: _____